

# CURRICULUM VITAE

## PERSONAL INFORMATION

Name **HUGO FILIPE ALVES BASTOS MOURINHO RAMOS**  
Address **Urb. da Atalaia, lote 35 – 1C, 2720-073, Amadora, Portugal**  
Mobile phone **+351 968790283**

Email **ramosh@gmail.com**

Nationality Portuguese  
Birth date 28-07-1975

## PROFESSIONAL EXPERIENCE

- Date Jan 2009 – Present
  - Company name **TMN (Portugal Telecom Group), Portugal, Lisboa (Jan 2009 – Present)**
  - Company type or sector Telecom
  - Role **Project Manager**
  - Activities and responsibilities Working at Information Systems Development Department, Hugo was responsible for service platforms, web platforms and helpdesk platforms project management.  
Hugo was also responsible for bridging business, exploration and system architecture teams while dealing with specifications for building new features and business requests.  
For new features/applications, he was responsible for all tasks related to new architecture design, budget, team and task planning, test plans, quality control, application deployment and client management.
- PTSI (Portugal Telecom Group), Portugal, Lisboa (Jul 2010 – June 2011)**  
As project manager working at Application Development & Open Source Department, Hugo is, at the moment, responsible for external market projects management, new requests analysis, proposal formulation, budgeting, team and task planning, development and deployment control and final delivery. He was also responsible for all client relation tasks.
- Date Jan 2007 – Jan 2008
  - Company name **YDreams, S.A., Portugal, Lisboa**
  - Company type or sector Interactive Software / Hardware
  - Role **Project Manager**
  - Activities and responsibilities While at YDreams, Hugo was responsible for horizontal project management for all departments at the company. Tasks included all everything related to external market proposals, client meetings, budgeting, project acceptance, multi-location team building, task planning, specification design, development control, risk analysis, on location deployment and final delivery.  
As every project at YDreams had to be deployed at the final location, Hugo went to several countries (including Spain, UK, Singapore, South Africa and Brazil) to monitor final deployments and manage all client related tasks.

- Date
- Company name
- Company type or sector
- Role
- Activities and responsibilities

Oct 2005 – Jan 2007

**Weimar Consulting, Brazil, Brasília**

Software

**Project Manager**

Hugo also worked for Weimar Consulting, being responsible for Brazil's Federal Government projects.

Tasks included Open Source development management, specification design and systems analysis.

As Open Source was the leading choice for Brazil's Government, Hugo's projects were developed using mostly Linux, Apache, MySQL, Python, Zope and Plone.

Brazil's Government sites are heavily used by millions of users so performance was a key point at everyday management and analysis.

- Date
- Company name
- Company type or sector
- Role
- Activities and responsibilities

Oct 2005 – Sep 2006

**Politec, Brazil, Brasília**

Software

**Project Manager**

Being well known in the Zope community (founder of the first and only Zope Portuguese mailing list), Hugo was invited to go to Brazil by Politec.

Main responsibilities were related to Ministry of Justice's Zope platforms upgrade. He had to manage a thirty people Open Source team and be able to upgrade a Linux/Apache/Zope/Plone system that contains millions of pieces of content.

During this project, Hugo developed strong team management/relationship skills in a foreign country while deploying a very large-scale web architecture that served millions of requests per day.

- Date
- Company name
- Company type or sector
- Role
- Activities and responsibilities

May 2005 – Oct 2005

**Blueorange Technologies, UK, London**

Software

**Project Manager / Analyst**

In 2003, as a personal project, Hugo developed an online business and commercial management application using Linux/Apache/Zope/MySQL.

Blueorange invited him to develop and evolve this application so that it could be used in a client's platform they were developing and maintaining at that time.

While at Blueorange, Hugo had his first contact with a project manager role as well as being analyst for his own application.

The application was ready in six months and successfully deployed at Blueorange's client.

- Date
- Company name
- Company type or sector
- Role
- Activities and responsibilities

Mar 2004 – May 2005

**GFI International, Portugal, Tagus Park**

Software / Information Systems

**Senior Consultant / System Administrator**

As a senior consultant at GFI, Hugo worked for several client companies as follow:

**PTSI (Portugal Telecom Group):**

Production server's system administrator (HP-UX / Linux). Responsible for the weekly backups (Data Protector).

**Hospitais SA (Vila Real):**

HP OpenView integration (NNM and Service Desk). Installation, configuration and production deployment of NNM / Service Desk on Windows 2003 servers.

Integration with other existent services. Configuration of IIS for OpenView services management.

**DGITA - Ministry of Finance (Lisboa):**

System administrator of UNIX systems (Linux / Solaris). Installation and configuration of Portuguese Government Administration services running on Weblogic and Apache.

**TMN – Portugal Telecom Group (Lisboa):**

System administrator of UNIX systems (Linux / Solaris). Configuration and management of Vignette 7 servers.

- Date
- Company name
- Company type or sector
- Role
- Activities and responsibilities

Oct 2003 – Jan 2004

**Vodafone WHQ, UK, Newbury**

Telecom

**Content Services Integration Manager**

While working at Content Services Department, Hugo was responsible for keeping the Vodafone Live mobile portal deployments on track and fulfil the milestones.

He worked with SUN servers with SOLARIS OS running Vignette Applications servers.

- Date
- Company name
- Company type or sector
- Role
- Activities and responsibilities

Apr 2003 – Dec 2006

**pyLabs.com, Lda, Portugal, Tagus Park**

Software

**CTO**

Founder and CTO. Working at pyLabs.com, Hugo initiated a project that would change standards for other companies. A web application tool that could manage business, commercial and financial tasks.

As CTO, Hugo was responsible for choosing the technologies used for the project, hire programmers, coordinate and manage the project. At the same time he was implementing the application design and managing object oriented and relational databases.

The technologies used were Linux, Apache, Zope, MySQL and PHP.

- Date
- Company name
- Company type or sector
- Role
- Activities and responsibilities

Apr 2002 – Apr 2003

**Oniway, S.A., Portugal, Lisboa**

Telecom

**Applications Integration Manager**

While at Oniway, Hugo was responsible for coordinating a 27 person team on building a large-scale mobile portal for the company's clients to use on their mobile phones.

Specification analysis, test planning, deployment coordination were the main tasks he was responsible for.

Also was responsible for designing and implementing the company's extranet using only Open Source technology.

- Date
- Company name
- Company type or sector
- Role
- Activities and responsibilities

Jan 2000 – Mar 2002

**Ruído Visual, Lda, Portugal, Lisboa**

Software

**Analyst / Programmer**

Hugo was invited to work for Ruído Visual after deploying a few PHP personal projects on the web.

At this company he was a programmer working for Oniweb web portal. At start, the company used Windows and IIS for developments but soon the entire team was using Open Source and porting all developments for the new platform.

The technologies used were Linux, MySQL, Zope and ZEO.

**MOST RELEVANT PROJECTS**

- Date
- Project name / Client
- Role
- Activities and responsibilities
- Areas / Relevant technology

Jan 2008 – Mar 2008

**N95 (v4) Asia Launch / Nokia**

Project Manager

Manage Lisboa and Singapore teams. Plan all developments in the two locations. Deploy the project on location (Singapore).

Interactive software; Hardware; User experience.

## EDUCATION

- Date 1996 – 2001
- Name Universidade Lusíada de Lisboa
- Major Industrial Design
- Area of concentration: Usability and Human-Computer Interaction.
- Academic level Degree

## PROFESSIONAL TRAINING

- Date Apr 2004 – Jul 2004
- Name 8008 Formação, Lda.
- Level acquired 4 (in a 0-5 range)

## Certification

- Date Apr 2004 – Jul 2004
- Certification Pedagogical Training for Trainers (CAP)
- Certification Issuer IEFP / 8008

## PROFESSIONAL TRAINING

- Date Jun 2007 – Jul 2007
- Name Cegoc Formação, Lda.
- Level acquired 4 (in a 0-5 range)

## Certification

- Date Jun 2007 – Jul 2007
- Certification Project Management
- Certification Issuer IEFP / Cegoc

## MOTHER LANGUAGE

**Portuguese**

## OTHER LANGUAGES

- Reading Excellent
- Writing Excellent
- Speaking Excellent

- *Reading* Good
- *Writing* Basic
- Speaking Basic

- *Reading* Good
- *Writing* Basic
- Speaking Basic

**TECHNOLOGICAL COMPETENCE**

**HARDWARE:** MAC SERVERS, PC SERVERS, SUN SERVERS  
**OPERATING SYSTEMS:** UNIX/LINUX, MACOS X, MACOS X SERVER, BSD  
**OTHER:** PYTHON, ZOPE, MYSQL, APACHE

**DRIVERS LICENCE**

Cat: A1, A e B until 2040.

**ANNEXES**

Annex 1: YDreams Recommendation Letter (English)

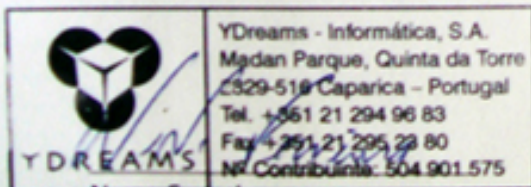


## LETTER OF RECOMMENDATION

YDreams – Informática, S.A., headquartered at Madan Parque – Quinta da Torre, 2829-516 Caparica, Portugal, with a capital of 604.717,81€, fiscal tax number 504901575, and incorporated at Almada's Commercial Registry under nº504901575, hereby declares that Hugo Filipe Alves Bastos Mourinho Ramos worked as an Informatics Systems Engineer/Project Manager from January 15, 2007 to January 14, 2008.

Hugo's work performance during his tenure at YDreams was exceptional and exemplary in terms of availability, in complying with project delivery deadlines and in demonstrating a positive attitude towards the company and co-workers alike.

Monte da Caparica, January 14, 2008



Nuno Ferreira  
(Human Resources Manager)